

Privacy Policy

Effective Date: March 16, 2025

At Luster Pro Cleaning LLC. ("we," "us," or "our"), we are committed to protecting your privacy. This Privacy Policy outlines the types of personal information we collect, how we use and protect it, and your rights regarding your information.

1. Information We Collect

We collect personal information when you interact with our services, such as:

Name

Address

Email address

Phone number

We DO NOT collect Payments or payment information via this website

Any other information you provide us in the course of our services

2. How We Use Your Information

We may use the information we collect for the following purposes:

To provide cleaning services to you

To communicate with you regarding appointments and services

To improve our services

To comply with legal obligations

3. Data Protection

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, or disclosure.

However, no method of transmission over the internet or method of electronic storage is completely secure, and we cannot guarantee absolute security.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share your information with trusted service providers who assist us in delivering our services, such as payment processors or IT services, but they are obligated to keep your information confidential.

5. Your Rights

You have the right to:

Access the personal information we hold about you

Request corrections to any inaccurate information

Request the deletion of your personal information (subject to certain legal limitations)

6. Cookies

We may use cookies or similar technologies to enhance your experience on our website and gather usage data to improve our services. You can adjust your browser settings to refuse cookies, but this may affect some functionalities of our website.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with an updated effective date.

8. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

Luster Pro Cleaning LLC.

Email: lusterprocleaning@gmail.com

Phone: +616-430-6133